



KSRTC - SWIFT LTD
(A Government of Kerala Undertaking)
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No. KSWIFT/162/2023

Date: 22.11.2023

CORRIGENDUM / ADDENDUM – 1

Sub: e-Tender for the NET COST CONTRACT(NCC) OF SUPER CLASS BUSES - Amendment of NIT

Ref: 1. NIT No. KSWIFT/162/2023 dt: 02.11.2023

2. Tender ID : 2023_KSRTC_619120_2

Page No. & Cl No.	Existing Tender Parameters	Changes Requested by M/s. Sharma Mobility and Services	Changes Requested by M/s.Gulf Pioneer Company LLC	Reply
Page No. 8 Clause No. 2.2	Staffing 1. Successful bidders is responsible for Providing the driver and conductor for each buses 3. No liability to KSRTC	Usually our buses have 2 Drivers + One cleaner /porter would be in Vehicle is that sufficient ? Currently we follow the wages as per		KSRTC/ KSRTC SWIFT has no concern on the number of staff posted by the operator, but the prompt & efficient service to ensure customer satisfaction is important. The operator has to ensure that all rules & regulations

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		the motor transport minimum wages		to be followed in terms of wages and labour laws and KSRTC/KSRTC SWIFT will not be held responsible for any such violations.
Page No. 9 Clause No. 2.4	Passenger amenities At the start of each journey, the successful bidder shall provide one bottle of water, blankets and snacks to each passenger free of cost or any other amenities to ensure passenger satisfaction	Wanted to confirm the same has been added in Ticketing cost		The operator has to ensure the supply of amenities as provided by KSRTC/ KSRTC SWIFT in its existing services and the additional services including Blankets, Drinking water etc are included in the ticket fare. No additional charges are levied from the passengers in this regard.
Page No. 10 Clause No. 2.8	<u>Financial Requirements</u> Payment for each subsequent month must be made 10 days in advance of the start of the month. Receipts should be collected as proof of payment.	Can we have an option of paying 2 to 3 days ahead of the month starting		No Change
Page No. 11 Clause No. 2.10	<u>Ticketing and Connectivity</u> 3. The cess and GST collected from passengers, wherever applicable, has to be remitted to KSRTC after reconciliation with reconciliation statement and amount within 2 days. 4. The ticketing machine (ETM) provided by KSRTC as well as online platform for ticket booking should be used for ticketing. The insistence of usage of ETM and online platform of	3. Currently we charging our customers GST at 12% .and we pays GST on every month to Government . We avail the in put credit on GST. 4. Tickets can be sold on line or Ticketing machine of KSRTC- Hopefully Payment gateway of the routes we are operating would be linked our bank account.		<u>To be decided by the competent Authority</u>

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	KSRTC by the successful bidder is to ensure that exorbitant charges are not levied, as well as for data analysis for traffic planning			
Page No. 12 Clause No. 2.11	<p>1.All buses operating on interstate agreement shall have the option for single point tax in the home state or may exempt from the payment of passenger taxes applicable in Kerala, as the case may be, subject to the approval from the Government.</p> <p>2.The successful bidder have to bear all the expenses during the operation including Toll taxes or any other levies applicable, and KSRTC shall not bear any kind of expenses during the operation of these buses.</p>	<p>This buses are operating on the basis of Interstate agreements signed by KSRTC with other RTC Like Tamil Nadu , Karnataka as of Now , later it may extend to Telangana. Seemandhra, or Maharashtra</p> <p>Where in if we register the vehicles at Kerala , are we going to get Road tax exempted in all the states its operating ?</p>		<p>The proposal is for providing the facility of Single Point Tax in Kerala State only. Taxes applicable to the respective states are to be borne by the operator.</p> <p>The buses are to be operated as Stage Carriages and the taxes will be applicable in terms of Stage Carriages.</p>
Page No. 12 Clause No. 2.12	<p><u>Other Opportunities for the successful bidder</u></p> <p>1. The successful bidder may collect money for carrying extra luggage as per existing rules.</p>	What is the current rules for carrying extra Luggage ?		Luggage fares are applicable as per KSRTC ticketing (details of luggage fares are enclosed as Annexure)
Page No. 32 Clause No. 4.13	<p>Sub Contracts: - The Successful tenderer shall not sub contract the execution of the contract. Such action, if done without the knowledge of the Tender Inviting Authority prior to</p>	Hope we will be able to operate vehicles belongs to our group companies or associate companies without undermining any of the contractual terms.		As per the tender terms & conditions only.

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	the entering of the contract, shall not relieve the Successful tenderer from any of its liability or obligation under the terms and conditions of the contract			
Page No. 6 Clause No. 4.22	Termination of Contract In case of quality of service provided by the contractor is found wanting/ inadequate, the competent authority may terminate the contract agreement after giving 15 days' notice. In that case the competent authority may forfeit the Security Deposit.	Request you to kindly elaborate on the scenarios of the termination of contract – Who is the competent authority for doing this ? How we defines terms of termination.		The Chairman & Managing Director, KSRTC SWIFT Ltd is the competent authority to decide on the termination of the contract if there is a breach of contract noticed during the pendency of the contract
Page No. 50	Appendix I - Route details have been shared to bidders	– What would be the cost of tickets – For the makes like – Ashok Leyland / Eicher/ Volvo/Tata AC Sleepers / Semi sleepers to analyse the cost .		The tickets cost will be as per the published fare stages by the Govt.of Kerala from time to time.
1			Is it possible to get the time schedules/ time sheet of buses in the specified routs. Or shall we run on a time that we prefer which is more convenient and profitable ?	The operator shall submit the proposal for any time change than the specified schedule for the prior approval from the authority.
2			Kindly share the fare details that are on going in the specified rout.	The fare stage for the specified route is enclosed as Annexure-2 to this corrigendum
3			Is it necessary to enter in all the bus stand if there is no booking.	The operator has to communicate to the bus station where it is not entering in a situation where the bus is fully occupied or reserved.

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4			Is it mandatory to keep the specified route, if the vehicle is full/no reservation in upcoming stations, or shall we use a better and convenient route to reach at the destination?	The routes as per the permit are not allowed to be deviated as per the rules.
5			What are the concessions that we can enjoy on these operations? If you have a specific comparison, kindly share it with us.	No other concessions except the Single Point Tax / exemption as specified in the tender.
6			On the tender document, it was not mentioned to have a minimum of 1 bus, but while meeting it was mentioned to have a minimum of 10 buses. Kindly let us know which one we need to consider.	The operator has to have the ability to supply sufficient buses to provide a minimum of buses in a route including the spare buses.
7			Shall we start the operation with a semi-sleeper AC air bus and switch to a sleeper bus later?	The operator has to take prior permission from the authority for such changes and if the approval is accorded, the buses are to be ensured with the livery of KSRTC, permit and other statutory requirements. Also as per the decision of the pre-bid meeting held on 14.11.2023, the BoQ is amended to quote the rates for different routes/sectors instead of different classes of buses.
8			We can produce the documents of 10 buses at the time of proposal and	The documents as per the tender documents are liable to be submitted by the

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			shall we produce the lease agreement up on award on the contract.	bidder at the time of submission of tender.
9			Shall we use the semi sleeper bus which is running as night service stage carriage to cover this routes	The buses meets the specifications / conditions as per the tender is allowed to be put into service under NCC as per the tender terms.
10			Do we need to install a new vehicle tracking devise other than what is already on it	Yes
11			Is it necessary to use same uniform of the swift for the employees on these buses	It will be decided further
12			Kindly let us know if toll is exempted to these buses	Toll Tax is not exempted and the operator is responsible for the payment of toll taxes.
13			Is there any possibility to get the payment to our account directly?	<u>To be decided by the competent Authority</u>
14			Kindly let us know if any tax to TN and KA is exempted for these buses	No
15			Shall we bid on using a company with construction PVT ltd ? or do we need to have a transportation license.?	It will be as per Tender conditions.
16			Shall we bid on our personnel name ?	It will be as per Tender conditions.

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17			As they are a night service bus, shall we get any emergency repair service from KSRTC depot upon payment.	<u>To be decided by the competent Authority</u>
18			Will you be able to do a fare increase or decrease according to the contractors suggestions ? (considering the passengers traffic in seasonal time)	The tickets cost will be as per the published fare stages by the Govt.of Kerala from time to time.
19			Are they presently running in routs? If so , is it possible to get a statement of peak month/ year	Yes, Festival seasons like Onam, Christmas, Pooja, weekends etc are peak for the Interstate operations.
20			We have night service bus with the mentioned specification which was running as LS to Malabar region and the permit has been cancelled. Will you be able consider that bus.	The buses meets the specifications / conditions as per the tender is allowed to be put into service under NCC as per the tender terms.
21			Shall we hire vehicle from other companies inside or outside the state to operate after the award of the contract? Or is it mandatory to have bus registered from Kerala?	The buses registered in Kerala are to be inducted for providing the route permit and also to extend the tax benefits as mentioned in the tender.

Tender Inviting Authority